

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DAVID A. MUND)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 97-471
)	
THE UNION LIGHT, HEAT)	
AND POWER COMPANY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

The Union Light, Heat and Power Company ("ULH&P") is hereby notified that it has been named as defendant in a formal complaint filed on November 17, 1997, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, ULH&P is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

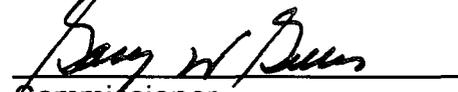
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

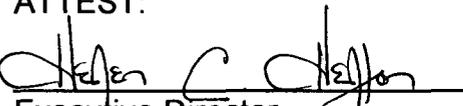
Done at Frankfort, Kentucky, this 1st day of December, 1997.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Executive Director

RECEIVED

Before the Public Service Commission

NOV 17 1997

(Insert name of complainant))
 Complainant)
 DAVID A. MUND) No. 97-471
 vs.) (To be inserted by
 UNION, HEAT, LIGHT AND POWER) the secretary)
 (Insert name of each defendant))
 Defendant)

PUBLIC SERVICE COMMISSION

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at FT. THOMAS, Kentucky, this WEDNES day
of 11-11, 1997.

DAVID A. MUND
(Name of each complainant)

(Name and address of attorney,
if any)

Dist./Dev. # 00454/00551
Apt. # 000604-F
Street ANHURST DRIVE
Next Suffix G

Dev. Name ANHURST
Dev. Address 106 ANHURST DR.
City/State/Zip ERLANGER KY 41018

Disc. Base Rent 415.00
Ins. Policy # 0000000

Unit Description		SECURITY DEPOSITS			Lease Start Date		
20 2ER-18TH-UNF		Code	Deposit Type	Amount	11/23/88		
Social Security No.(s)		001	Security Deposit	150.00	Type of Lease	<input checked="" type="checkbox"/> New <input type="checkbox"/> Renewal <input type="checkbox"/> Modified	
Resident Name(s)					Term of Lease 12 MOS.		
572-08-4318 EULMER, DONALD S. 275-64-1007 MUND, DAVID		ITEM		MONTHLY CHARGES		EFFECTIVE DATE	
		Code	Description	Current	Change To	Current	Change To
		101	Apt. Rent	415.00		11/23/88	
		Total		415.00			
Move-in Date	Lease Expiration Date						
11/23/88	11/30/89						
No. of Occupants	Mgmt. Unit Type						
2							
Pre-Occ No.	Dates						
XX- 206	Current RIF: 01/26/89						
	Last Move Out: 11/17/88						

Transfer within Dev. To Apt./Suffix	Dev. #	Dev. Name	City/State

Notification Date	Reason for Move-Out	Move-Out Date	Move-Out Code	Lease Violation
	Skip	3-31-89	14	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Account Overpayment If Resident has a "CR" on the Rent Roll, enter amount here \$	MOVE-OUT CHARGES					
	Code	Cleaning Desc.	Amt.	Damage Desc.	Amt.	Other Desc. Amt.
	600	Walls				
	601	Windows	45.00	contract cleaning		
	602	Range Top		12.00	2.00	
	603	Oven		8.40		
	604	Bathroom				Made rent 415.00
	605	Carpet	45.00	contract cleaning		last due 20.00
	606	Refrig. Clean				
	607	Refrig. Defrost				
	608	Trash				
	609	Tile				
	610	Other	5.00	cleaning supplies		
	Total Charges		95.00	8.40	435.00	

CREDITS TO RESIDENT		Resident Name	Donald S. Bulmer or David Mund
Total Deposits(s)		Forwarding Address	604 Anhurst Drive
Overpayment on Account		City/State/Zip	Erlanger, Ky. 41018
Interest		Submitted By	JM
Other		Approved By	
Total Credits			
DEBITS TO RESIDENT			
Total Charges			
Past Due Rent			
Forfeited Deposit			
Forfeited Overpayment			
Other			
Total Debits			
BALANCE			
<input type="checkbox"/> Due Resident			
<input type="checkbox"/> Due Development			

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED
NOV 17 1997
PUBLIC SERVICE
COMMISSION

In the Matter of:

DAVID A. MUND)
(Your Full Name))
COMPLAINANT)
VS.)
UNION, HEAT, LIGHT AND POWER)
(Name of Utility))
DEFENDANT)

C O M P L A I N T

The complaint of DAVID A. MUND respectfully shows:
(Your Full Name)

(a) DAVID A. MUND
(Your Full Name)

1049 S. FT. THOMAS AVE. FT. THOMAS KY. 41075
(Your Address)

(b) UNION HEAT, LIGHT AND POWER
(Name of Utility)

107 BRENT SPENCE SQUARE, COVINGTON, KY 41011
(Address of Utility)

(c) **That:** MOVED INTO 1707 GREENUP ST., IN OCTOBER OF
(Describe here, attaching additional sheets if

1988, SHARED RESIDENCE WITH GREG WALLACE, HE INFORMED ME
necessary, the specific act, fully and clearly, or facts

THAT HE COULD NOT HAVE SERVICE IN HIS NAME
that are the reason and basis for the complaint.)

Formal Complaint

DAVID A. MUND
(Your Name)

VS UNION, HEAT LIGHT AND POWER
(Utility Name)

Page 2

I HAD SERVICE PUT IN MY NAME, MOVED OUT THREE WEEKS LATER

CALLED THE UTILITY TO INFORM THEM TO HAVE MY SERVICE

DISCONTINUED, MOVED TO 106 AMHURST DR. ERLANGER KY. 41018

I MOVED IN TO THE AMHURST ADDRESS ON NOVEMBER 23 1988.

THE AMHURST ADDRESS WAS SERVICED BY A DIFFERENT UTILITY.

I MOVED OUT OF THE AMHURST ADDRESS ON MARCH 31 1989.

CONT,

Wherefore, complainant asks THAT THE SERVICE BE PUT
(Specifically state the

IN MY NAME AND MY CREDIT BE RESTORED.

relief desired.)

Dated at FT. THOMAS, Kentucky, this _____ day
(Your City)

of _____, 19____.
(Month)

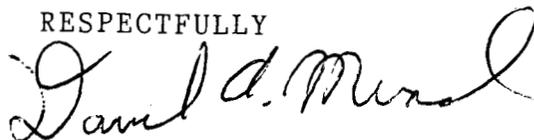
(Your Signature)

ON APRIL 1ST I MOVED INTO 2729 ROSINA AVE COVINGTON KY.

I CALLED UNION,HEAT,LIGHT AND POWER AND HAD SERVICE PUT IN MY NAME. AT NO TIME WAS IT MENTIONED,THAT I WAS STILL

RECEIVING SERVICE AT 1707 GREENUP ST.COVINGTON.I DID NOT PAY FOR HEAT AT THE ROSINA ADDRESS, MY BILL,S WERE COMING IN AS LOW AS ELEVEN DOLLARS A MONTH. THEN IN SEPTEMBER OF 1989 I RECEIVED A BILL IN THE AMOUNT OF 1257.04. I CALLED THE UTILITY THEY INFORMED ME THAT IT WAS FROM MY FORMER ADDRESS AT 1707 GREENUP.I EXPLAINED THAT I HAD BEEN LIVING ON ROSINA AND PRIOR TO THAT ON AMHURST. THEY SAID IF I HAD PROOF OF RESIDENCE ELSEWHERE,THAT THE SITUATION COULD BE RECTIFIED,I TOOK MY APARTMENT RESIDENT INFORMATION FORM FROM AMHURST TO THEM. THIS WAS NOT GOOD ENOUGH FOR THEM.THEY NEVER ONCE OFFERED A PAYMENT PLAN TO ME UNTIL THIS YEAR,1997.I MOVED TO 20 E 38 ,TH STREET IN 1990,WHERE I LIVED UNTIL THIS YEAR 1997. IN NOVEMBER OF ,89,I WENT TO ATTORNEY GREG BARTLETT,HE CALLED THE UTILITY,SOMEONE INFORMED HIM,THAT I DID TAKE IT OUT OF MY NAME BUT ICALLED BACK IN NOVEMBER OF 89 AND HAD SERVICE RESTORED. THE CALLBACK WAS NOT ME.AS STATED EARLIER I MOVED TO AMHURST ON NOVEMBER 23,RD.1989.AT NO TIME HAVE I EVER SEEN A BILL FROM THE GREENUP ADDRESS.I DID NOT FILL OUT A CHANGE OF ADDRESS FORM FOR THE GREENUP ADDRESS,BECAUSE I SIMPLY DID NOT LIVE THERE, LONG ENOUGH.I WAS INFORMED BY NANCY SPECKLE AT THE UTILITY THAT THIS ACCOUNT WAS TURNED OVER TO A COLLECTION AGENCY. I HEARD FROM THIS AGENCY,ONE TIME IN 1990,I EXPLAINED TO THEM THE SITUATION,AND I NEVER HEARD FROM THEM AGAIN. MS.SPECKLE,DURING OUR PHONE CONVERSATION THIS YEAR, INFORMED ME, THAT IT HAS BEEN TURNED OVER TO A COLLECTION AGENCY FOR THE PAST NINE YEARS.I HAVE NEVER HEARD FROM THEM. WHEN I MOVED FROM THE ROSINA ADDRESS,TO 20 EAST 38 ST. I FILLED OUT A CHANGE OF ADDRESS FORM.I HAD THE SAME LISTED PHONE NUMBER FROM ROSINA,AS ALSO AT THE 20,EAST38 ST. AT NO TIME WAS I UNAVAILABLE,OR HARD TO FIND.I HAD THE SAME PHONE NUMBER FOR TEN YEARS.MY SERVICE AT 20 38.WAS IN MY LANDLADYS NAME.WHEN SHE SOLD THE DUPLEX TO WILLIE MARTIN,HE PUT THE SERVICE IN HIS NAME,WHEN HE SOLD THE PROPERTY TO LATOINA BAPTIST CHURCH,THEY HAD THE SERVICE PUT IN THERE NAME.NOW I RESIDE IN FT.THOMAS,AT1049 S.FT. THOMAS AVE,WHERE MY SERVICE IS IN MY LANDLORD,S NAME BRIAN CHAPIN.ENCLOSED IS MY AMHURST FORM AND SOME COPYS OF MY BILLS FROM THE ROSINA ADDRESS.

RESPECTFULLY



1049 S.FT.THOMAS AVE.
FT.THOMAS,KY. 41075
(606)441-1997

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS PREVIOUS	METER READINGS PRESENT	USAGE	CHARGES	DUE THIS MONTH
ELEC RR		MAY 18	JUN 19	32	49253	49381	128	9.99	999
NET CHARGES									
BALANCE FROM LAST MONTH								10.26	
FINAL BILL FROM FORMER ADDRESS								45.49	
LATE PAYMENT CHARGE FROM LAST MONTH								.48	
BALANCE									5623

THE UNION LIGHT, HEAT & POWER CO.
PAID ON ACCOUNT
 \$ 20.00
 JUL 10 1989
 107 BRENT SPENCE SQ.
 5 COVINGTON, KY 5

DAVID A MUND

2729 ROSINA
 2FL
 COVINGTON KY 41015

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
18013090240156093		JUL 19	JUN 20	6672	JUL 14 89	6622

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
GAS COST RECOVERY RATE PER 100 CUBIC FEET	GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL	ELECTRIC FUEL ADJUSTMENT RATE PER KILOWATT HOUR	ELECTRIC FUEL ADJUSTMENT AMOUNT INCLUDED IN THIS BILL
		-.396¢	\$.51

THE UNION LIGHT, HEAT AND POWER COMPANY
 107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 421-9500

PAY THIS AMOUNT BY DUE DATE

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS PREVIOUS	METER READINGS PRESENT	USAGE	CHARGES	DUE THIS MONTH
ELEC RR		JUL 19	AUG 17	29	49494	49607	113	9.36	
FRANCHISE FEE-COVINGTON								.28	
NET CHARGES									964

BALANCE FROM LAST MONTH 55.94
LATE PAYMENT CHARGE FROM LAST MONTH .46
BALANCE 5640

THE UNION LIGHT, HEAT & POWER CO.
PAID ON ACCOUNT
\$ 20.00
SEP 06 1989
107 BRENT SPENCE SQ.
COVINGTON, KY 5

DAVID A MUND

2729 ROSINA
2FL
COVINGTON KY 41015

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
T8013090240156093		SEP 18	AUG 18	6651	SEP 11 89	6604

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
GAS COST RECOVERY RATE PER 100 CUBIC FEET	GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL	ELECTRIC FUEL ADJUSTMENT RATE PER KILOWATT HOUR	ELECTRIC FUEL ADJUSTMENT AMOUNT INCLUDED IN THIS BILL
		-.253¢	\$.29-

PAY THIS AMOUNT BY DUE DATE

THE UNION LIGHT, HEAT AND POWER COMPANY
107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 421-9500

THE UNION LIGHT, HEAT AND POWER COMPANY

ACCOUNT NUMBER GROSS AMOUNT NET AMOUNT DUE DATE NET AMOUNT
 U 80 1309 02401560 93 1268.44 OCT 13, 89 1267.91
 AMOUNT TO BE PAID

WHEN PAYING BY MAIL, PLEASE RETURN THIS PORTION WITH YOUR PAYMENT—MAKE CHECKS PAYABLE TO U.L.H. & P. CO.

WINTERCARE FUND
 CONTRIBUTION

 ----- DAVID A MUND
 2729 ROSINA
 ----- .2FL
 COVINGTON KY 41015

\$.00
 I HAVE ADDED THIS
 AMOUNT TO MY PAYMENT

H 0096 092089 09

TO RECEIVE
 RATE
 SHEET
 CHECK
 BLOCK
 BELOW

00000000 01267915 80130902401560936 1013894 01268441

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
 EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS		USAGE	CHARGES	DUE THIS MONTH
					PREVIOUS	PRESENT			
ELEC RR		AUG 17	SEP 18	32	49607	49740	133	10.55	
FRANCHISE FEE-COVINGTON								.32	
NET CHARGES									1087
BALANCE FROM LAST MONTH								66.04	
PAYMENTS RECEIVED TO SEP 11								20.00CR	
FINAL BILL FROM FORMER ADDRESS								1210.53	
LATE PAYMENT CHARGE FROM LAST MONTH								.47	
BALANCE									125704

432-3126

DAVID A MUND 2729 ROSINA
 .2FL
 COVINGTON KY 41015

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
U8013090240156093		OCT 17	SEP 19	1268.44	OCT 13, 89	1267.91

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
GAS COST RECOVERY RATE PER 100 CUBIC FEET	GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL	ELECTRIC FUEL ADJUSTMENT RATE PER KILOWATT HOUR	ELECTRIC FUEL ADJUSTMENT AMOUNT INCLUDED IN THIS BILL
		- .180¢	\$.24-

THE UNION LIGHT, HEAT AND POWER COMPANY
 107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 381-4100

PAY THIS AMOUNT BY DUE DATE

THE UNION LIGHT, HEAT AND POWER COMPANY

ACCOUNT NUMBER GROSS AMOUNT NET AMOUNT
 Z 80 1309 02401560 93 JAN 9,90 1295.48
 AMOUNT TO BE PAID

WHEN PAYING BY MAIL, PLEASE RETURN THIS PORTION WITH YOUR PAYMENT—MAKE CHECKS PAYABLE TO U.L.H. & P. CO.

WINTERCARE FUND
 CONTRIBUTION

 ----- DAVID A MUND
 2729 ROSINA
 12FL
 COVINGTON KY 41015

\$.00
 I HAVE ADDED THIS
 AMOUNT TO MY PAYMENT

H 0076 121989 11

TO RECEIVE
 RATE
 SHEET
 CHECK
 BLOCK
 BELOW

00000010 01295488 80130902401560936 0109900 00000000

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
 EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAYS	METER READINGS		USAGE	CHARGES	DUE THIS MONTH
					PREVIOUS	PRESENT			
ELEC	RG	NOV 15	DEC 15		50078	50295		SUSPENDED	
								NET CHARGES	.00

BALANCE FROM LAST MONTH	1294.82	
LATE PAYMENT CHARGE FROM LAST MONTH	.66	
BALANCE		1295.48

CHARGES FOR ITEMS SUSPENDED WILL BE BILLED AT A LATER TIME

DAVID A MUND 2729 ROSINA
 12FL
 COVINGTON KY 41015

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
Z8013090240156093		JAN17	DEC 18		JAN 9,90	1295.48

GAS COST INFORMATION		ELECTRIC COST INFORMATION	
GAS COST RECOVERY RATE PER 100 CUBIC FEET	GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL	ELECTRIC FUEL ADJUSTMENT RATE PER KILOWATTHOUR	ELECTRIC FUEL ADJUSTMENT AMOUNT INCLUDED IN THIS BILL

THE UNION LIGHT, HEAT AND POWER COMPANY
 107 BRENT SPENCE SQUARE, COVINGTON, KY 41011 381-4100

PAY THIS AMOUNT BY DUE DATE

